IMPORTANT: PLEASE READ EMPLOYER TRAINING AVAILABLE



EVV is Electronic Visit Verification.

EVV is a telephone and computer-based system that records details about home-based personal care visits.

Care providers will use a smartphone app or landline to record the time they arrive and leave the home.

As an employer, you will use an EVV Portal Website to review, correct, and approve these visit details.

Employer EVV Training Is Available Now

EVV takes two to work. Someone to provide care and someone to receive care, but, we want to make sure you are ready to use EVV before we train your employees.

(Employee Training starts December 3rd)



Visit www.arissolutions.org and select the EVV Icon. You have access to an Online Video Library with step by step how-to videos, user manuals and quick reference guides.

Printed quick reference guides will be sent to you very soon to help you with your training.





Instructor-Led Webinars

November 17th 12pm—2pm November 18th 10am—12pm December 2nd 10am—12pm

Go to www.arissolutions.org to register today!!



What about Home & Community Care?

Care often starts or ends in the community, such as picking up or dropping off a prescription at a pharmacy.

EVV is required if care services are provided in the care recipient's home but start or end in the community.

EVV is not required when services are provided entirely outside the home.

What Programs will use EVV?

Children's Personal Care
Choices for Care
(Flexible Choices & Moderate Needs Group)
Attendant Services Program
Traumatic Brain Injury Program



EVV is required by law by January 1st, 2021. EVV is not required when the care provider lives in the home with the care recipient.

Will I still need to use E-TimeSheet Portal?

Yes. EVV and E-TimeSheet Portal are not the same.

EVV records the time a care provider starts and ends services.

E-TimeSheet Portal is used only for payroll.

EVV data will automatically go into the E-TimeSheet Portal. This will save care providers and employers time when completing and approving timesheets.

You can still use EVV with paper timesheets if you prefer.

Contact ARIS Solutions to enroll in E-TimeSheet Portal.



What if I need help using EVV?

We have a dedicated ARIS EVV Support Team to help you E-mail EVV@arissolutions.org or Phone (800) 798-1658.